



AT A GLANCE



<https://www.veridiancu.org/>
Industry: Financial Cooperative
Location: Waterloo, Iowa
Type: Nonprofit
Founded: 1934

Challenges

- Highly sensitive and confidential information required a secure communications network

Product

- MPLS Mesh
- Dedicated Business Internet
- SIP Trunk

Results

- A private and secure MPLS network with nodes connecting to each of Veridian's branches.
- Iron-clad protection for transmission of confidential information
- Fast and reliable internet access across all branches

Customer

Founded in 1934 in Waterloo, Iowa, Veridian Credit Union is the largest credit union in the state, and one of the largest in the United States. It has assets of over \$2.76 billion and a base of over 190,000 members. It is a not-for-profit financial cooperative owned by its members and offers a full range of consumer financial services, employing more than 600 people throughout 26 branches across the state. Given that Veridian is responsible for billions of dollars of highly sensitive financial information, security in its business infrastructure is of paramount importance.

Challenge

Veridian Credit Union sought iron-clad security and uncompromising reliability for its business communications infrastructure. They could not settle for just a protected internet connection or a secure voice line. Veridian needed a managed, end-to-end comprehensive suite of secure network communications solutions that could handle its hundreds of thousands of members, billions of dollars, and confidential financial data.

Solutions

MPLS Mesh

Since security, voice quality and connectivity of multiple locations were the primary concerns, AireSpring's engineers suggested and designed a multi-node MPLS network for Veridian. With AireSpring's MPLS Mesh, Veridian's voice and data lines could operate on an exclusive, fully managed, and protected network. Installing the network required coordination across multiple nodes so that each of Veridian's 26 branches could communicate with confidence.

"We have been very pleased with AireSpring's MPLS service. The circuits have been very reliable."

- Cory Stull, Technology Services Manager

"In the rare event that we've had a service issue, AireSpring support was on top of it and took care of it quickly. They even followed up with us to make sure all was good."

- Cory Stull,
Technology Services Manager

SIP Trunking

To handle Veridian's mission critical network traffic, AireSpring outfitted the network connection with Enterprise Voice Sip Trunking Services with speeds ranging from DS1 to Fast E 100 in multiple states across the Midwest. Putting together a network this powerful takes a great deal of coordination.

With Dedicated Business Internet Access and Enterprise SIP Trunk on a secure, MPLS network, Veridian Credit Union received the end-to-end network solutions that they were searching for.

"The project coordinator, who assisted with the installations, was also very helpful and made sure the project went smoothly."

-Cory Stull, Technology Services Manager

Results

After switching to AireSpring, Veridian was outfitted with a suite of services that properly addressed its security concerns. They also benefited from AireSpring's experienced projects team, which made sure that Veridian's complex MPLS node structure was implemented and installed to perfectly suit their communication and security needs. Finally, Veridian received quality customer service from AireSpring's dedicated technicians, positioning Veridian's staff to conduct business without worrying about their communications system. That service continues to this day.